

## **Iceplex Code of Conduct**

The purpose of Public Sessions is to provide a safe and friendly environment for customers to experience the joy of skating.

To prevent injury, we ask that you follow some basic rules when visiting:

- All public skate sessions are skate at your own risk.
- Entering the ice: DO NOT ENTER THE SESSION PRIOR TO YOUR DESIGNATED START TIME OR IF THE ZAMBONI DOOR IS STILL OPEN!
- Exiting the ice: EXIT THE ICE PROMPTLY AT THE CONCLUSION OF THE SESSION. NO ONE IS TO BE ON THE ICE WHEN THE ZAMBONI IS IN MOTION.
- Iceplex cannot be held responsible for personal property, damage, or injuries.
- Check in with Welcome Center Specialists to receive your sticker. Stickers must be worn at all times.
- Skates must be worn to enter the ice surface.
- Skate in a slow and controlled manner – no racing, speed skating or tag.
- Do not carry children or secondary items while skating.
- Do not throw objects – snowballs, gloves, hats, etc.
- Skate individually or with one other person – no chains of skaters.
- No profanity in the ice arena.
- No food or drink on the ice.
- Do not stop and congregate in groups on the ice surface, please exit the ice to converse with friends.
- Figure Skaters – Public skaters have the right of way.
- Hockey Skaters – No sliding across the ice and no pucks allowed.
- Skater aids must remain in the coned off area.
- Always follow the instructions and directions of the ice patrol. Skaters who do not adhere to the Iceplex Code of Conduct will be asked to leave the facility.

Public Skating purchases are NON-REFUNDABLE and NON-TRANSFERABLE.  
*Schedule subject to change without notice. All sessions will be limited capacity.*